

Home Care Efficiencies Project - Summary of the Final Proposal CYC Care Services

	Re-ablement Service	Care Service	Sheltered Housing with Extra Care Service	Prevention & Support Services
Team's Purpose	Provide focused re-ablement and rehabilitation (for, usually, a maximum of six weeks) to enable customers to regain or achieve an optimal level of independence appropriate to their individual circumstances, their prevailing state of health, and their personal aspirations.	A 24 hour service providing specialist physical and emotional care to customers who have a greater level of need	Provide care to customers who have higher levels of need but wish to remain in sheltered accommodation, providing a real alternative to residential care	Home Support Team supports vulnerable or disabled adults to remain in their own homes and communities. Warden Call and Telecare provide 24/7 monitoring & response through a variety of technological aids. Sheltered Wardens to provide support and assistance to 8 sheltered housing schemes during office hours Monday-Friday
Based at	City-wide service working from two bases - Gale Farm Court & Glen Lodge	City-wide service working from one base – Marjorie Waite Court	4 x Sheltered Housing with Extra Care units - Barstow House, Gale Farm Court, Glen Lodge, & Marjorie Waite Court	Home Support – Barstow House Warden Call – Marjorie Waite Court Sheltered Wardens – within their schemes
Home Support Mgr based at	Glen Lodge/Gale Farm Court	Marjorie Waite Court	Barstow House	Marjorie Waite Court
Team Leaders	5 x 30 hrs 1 x 30 hrs (12 mth temp contract)	4 x 30 hrs (day) 3 x p/t = total 56 hrs (night)	4 x 30 hrs 1 x 20 hrs (12 mth temp contract)	Home Support – 2 x 30 hrs Sheltered Wardens – 1 x 30 hrs Warden Call – 2 x 37 hrs (Seniors)
Front-line Staff	66 (includes 4 bathing service staff)	46 (16 HDT, 11 EMI, 19 Night)	39	55 (19 Home Support, 28 Warden Call, 8 Sheltered Wardens)
Admin Staff*	4 wte – 2 at each base Also support Shelt/Extra Care	2.5 wte at MWC supporting Care Team, Shelt/Extra Care & Warden Call	1 wte – at Barstow, supporting HSM & Barstow	1wte – at Barstow, supporting Home Support
Key notes	<ul style="list-style-type: none"> Single point of referral for <u>all</u> referrals Standard shift patterns - 7am-1pm; 8am-1pm; 8am-2pm; 4pm-10pm; 5pm-10pm Minimum 15 hr contracts, maximum 30hrs 	<ul style="list-style-type: none"> StaffPlan roster system to be adopted within Care Service 	<ul style="list-style-type: none"> A review of all sheltered with extra care is planned given that tenants' care needs are increasing with significant resource implications 	<ul style="list-style-type: none"> An in-depth review of Warden Call (involving staff, commissioners and other stakeholders) will start in Feb 2009 to set the direction/plan for development of the service

Note: Further consultation is required with admin staff to confirm the most sensible allocation/location of admin staff across all teams